William and Ann Putnam 226 Knoll Place St. Helena CA 94574

Sep 10th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Competition is crucial to our democracy. Broadband competition has made it possible for people like us to have internet service and phone service that is efficient for a reasonable price. We live outside of a small town (St. Helena, CA) in a residential area that AT&T refuses to service for internet. They themselves called us to inform us that though we had tried to sign up for internet service that AT&T could not do that. Their lines in our area have problems.

We contacted Comcast about broadband for our small business office which is within the city limits of St. Helena and were told that for \$20,000 they could put in the lines that didn't exist. We signed up with Sonic for a home account here and a small business account within the city limits of St. Helena, CA. We have been thrilled with the results.

Sonic's Fusion plan gave us an affordable alternative to Comcast and AT&T for internet for phone service. Sonic has given outstanding service. If Sonic is pushed aside from being able to service our area that leaves us with only Comcast. Is this fair? We and thousands of others are going to be devastated if this competitive market is squelched.

Also Sonic has been the best choice by far for elderly customers like us. They offer personal, helpful, intelligent, assistance over the telephone. AT&T was rude, difficult to reach, and often gave erroneous information. The contrast is extreme.

Sonic has invested in installing fiber and we feel they deserve to be able to continue. They serve the public well. Please do not reward greedy monopolies who do not have their customers well-being in their agenda.

William and Ann Putnam